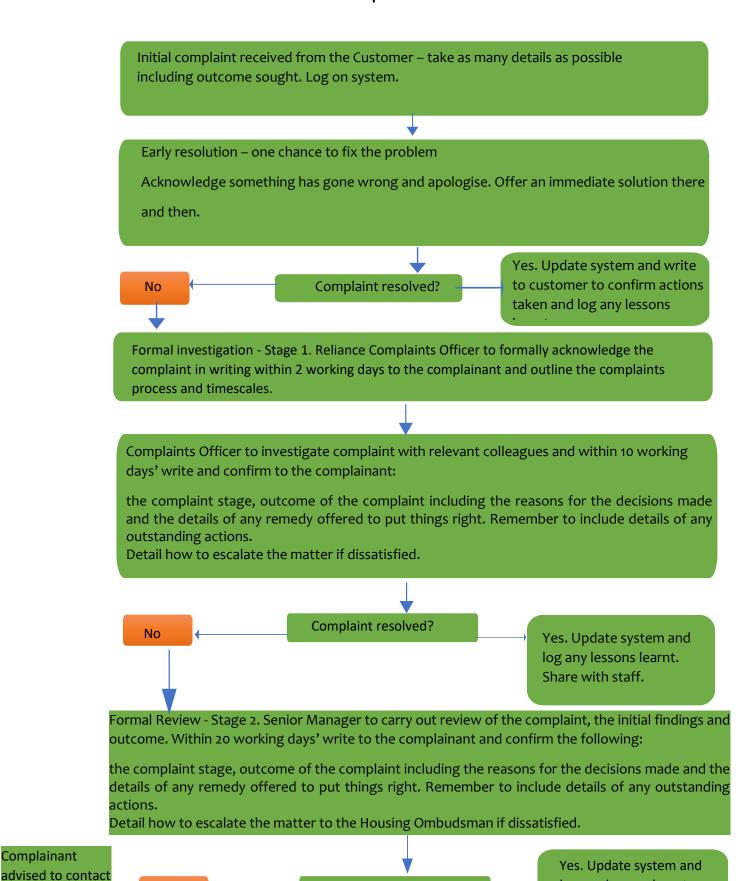


Great Value | Better Services | More Homes

Reliance Complaints Flow Chart



Complaint resolved?

log any lessons learnt.

Share with staff.

Complainant

the Ombudsman.